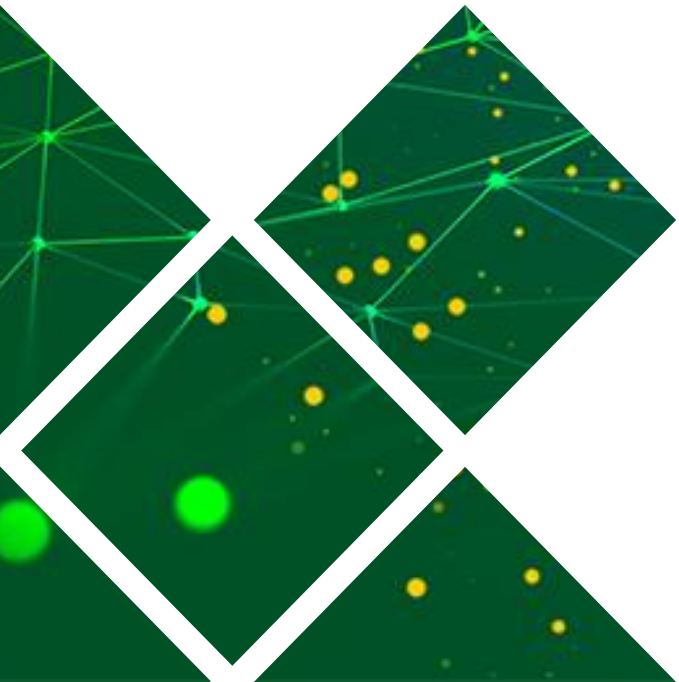


SEC Change Monthly Working Group Meeting

October 2024



Competition Act Compliance

It is everyone's responsibility to say something

The Chair will move the conversation on



Housekeeping

- Please raise your hand
- Please be clear, explain acronyms
- This session will be recorded for minuting purposes, please be courteous!
- Just a reminder that we should be able to have free discussions of ideas



■ Introductions

- When I say your name please:
 - Say hello so we can check your audio is working
 - Which company you are from
 - If you are a Supplier/Network Party/other



■ MP252 'Amending the process for Communications Hub returns'

This is a placeholder slide for MP252. Please be advised there will be slides only for this item, and no meeting documentation.

MP265 'Implementing ADT changes in response to a Security Incident'

Georgie Severin

Raised by Gordon Hextall on behalf of the Security Sub-Committee (SSC)

Objectives of the Working Group

REVIEW	The business requirements
DETERMINE	The Proposed Solution can deliver the business requirements
DETERMINE	The modification is ready for DCC Preliminary Assessment

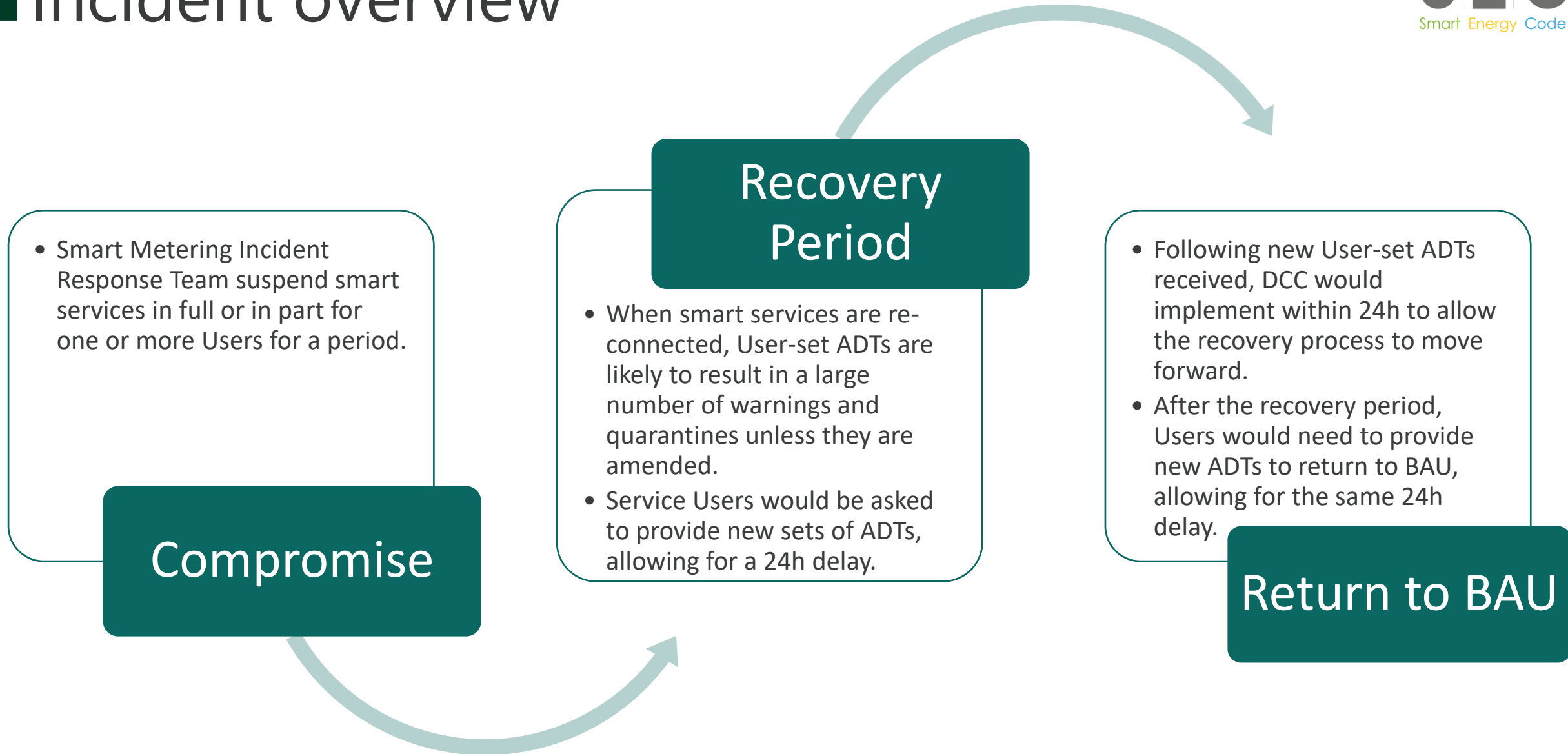
Issue

- In the event of a system Compromise, the DCC cannot overwrite User-set ADTs to aid in the recovery process.

Solution

- The Proposed Solution would look to allow the DCC, in exceptional circumstance - and only under the recommendation of the SSC – to amend User-set ADTs to help with the recovery process.

Incident overview



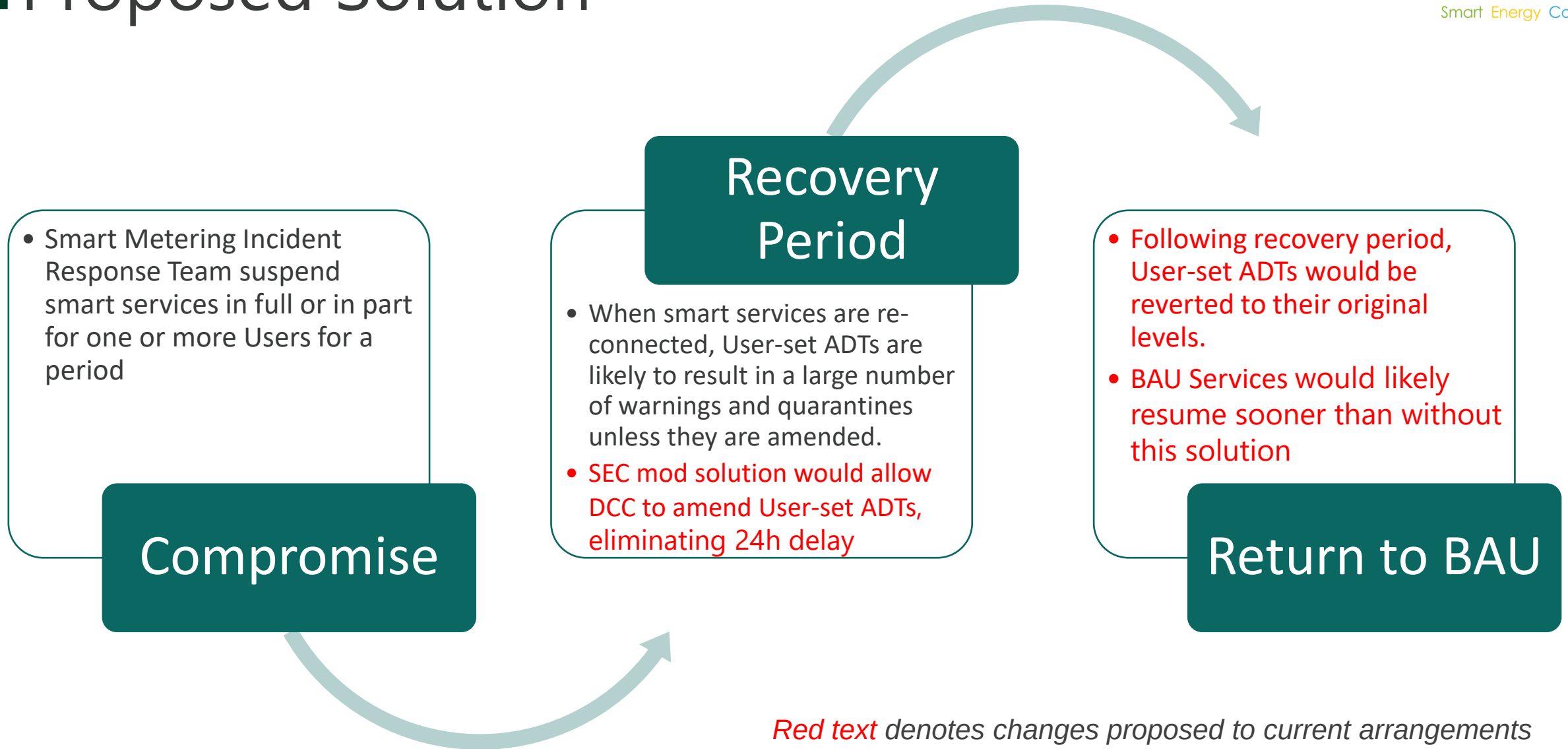
■ Business Requirements (1/2)

Ref	Requirement
1	For instances where DCC services have been suspended following a Security incident, the SSC – on behalf of affected DCC Users – shall authorise the DCC to make changes in User-set ADT levels to prevent quarantining of critical messages for a specified period.
2	For instances where DCC services have been suspended following a Security incident, the DCC – under authorisation of the SSC – shall make changes in User-set ADT levels without recourse to individual CSV files, subject to Security controls, e.g., two-Party involvement.

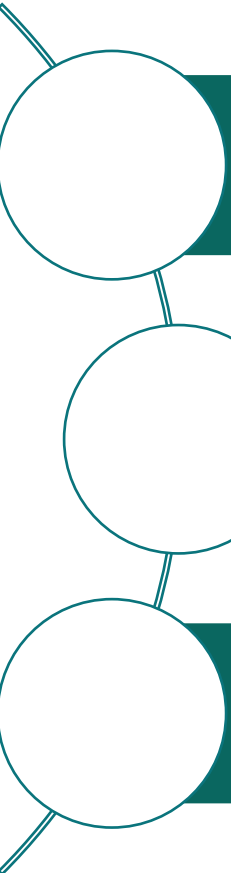
■ Business Requirements (2/2)

Ref	Requirement
1	For instances where DCC services have been suspended following a Security incident, the DCC – under authorisation of the SSC – shall suspend/amend User-set ADT settings for specified SRVs for a limited period to be specified by the SSC.
2	For instances where DCC services have resumed following a Security incident suspension, the DCC – under authorisation of the SSC – shall return to the previous User-set ADT settings at a time specified by the SSC.

■ Proposed Solution



■ Working Group Questions



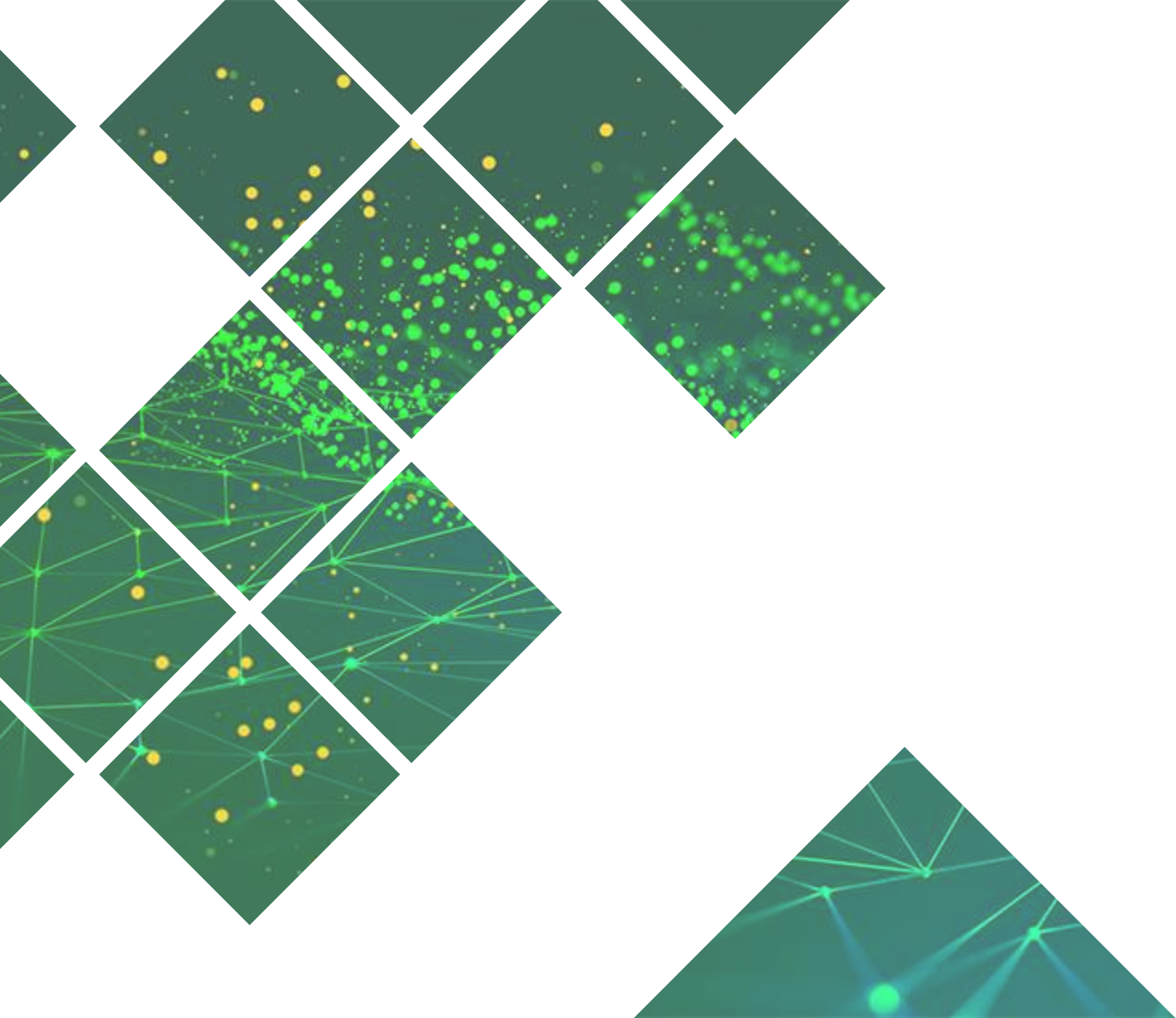
Are there any further Business Requirements that should be considered?

Does the Proposed Solution meet the business requirements?

Is this modification ready for a Preliminary Assessment?

■ Next Steps





Thank you for listening

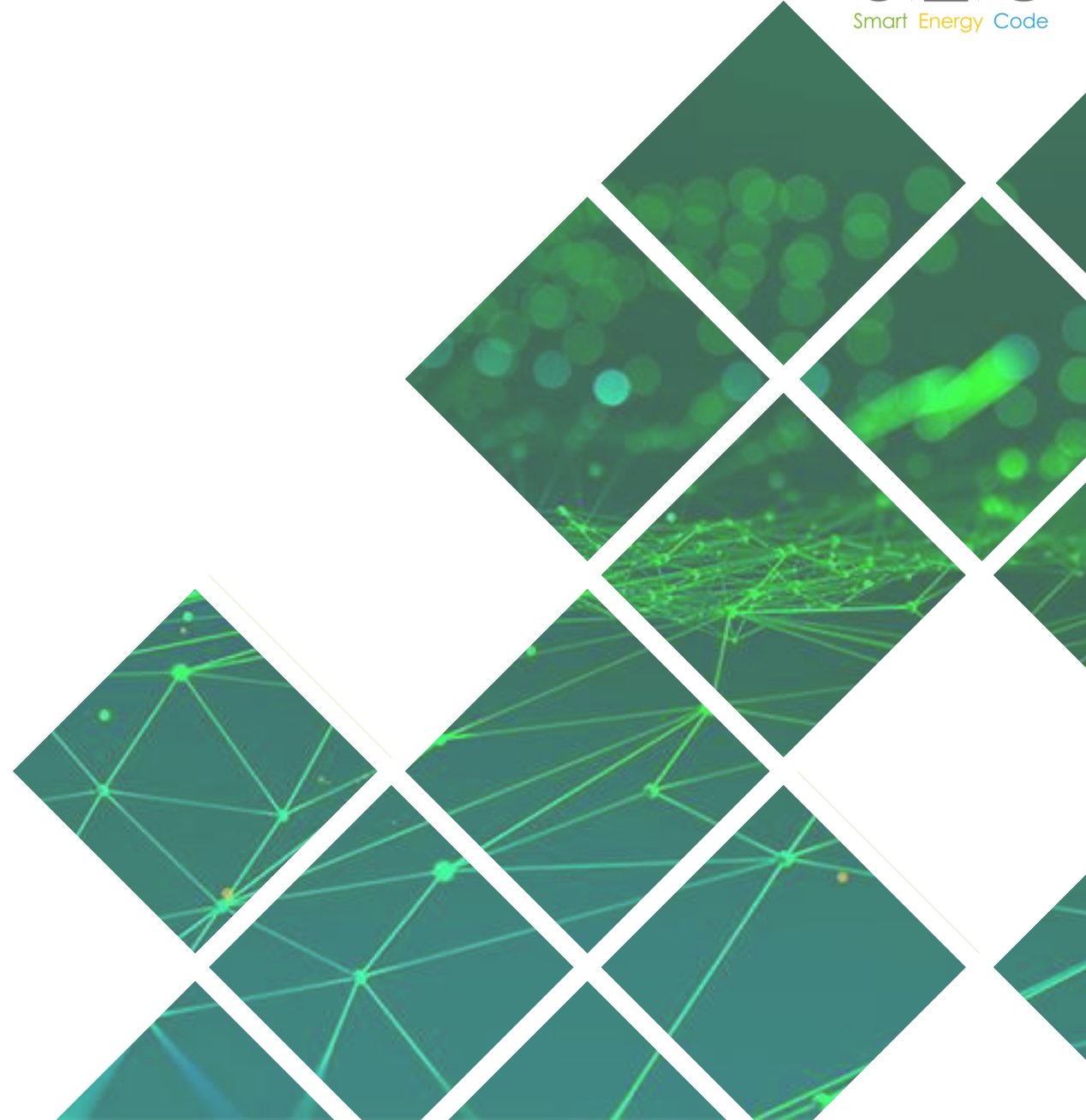
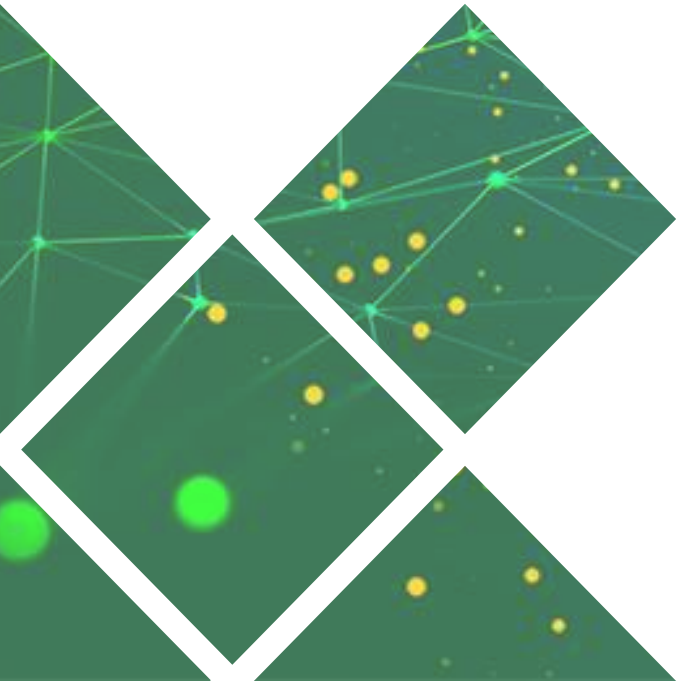
Any questions?

■ Any other business

Simon Grimwood

SEC Issues Group

October 2024



■ 'User Demand and Network Traffic Insights'

Submitted by Gav Parrott from the DCC

Marc Rhodes

Background

- Following the implementation of [MP116 'Service Request Forecasting'](#) the SEC does not currently place any obligation on DCC Users to provide demand assumptions or share details of their future or upcoming traffic demands.
- A DCC User could significantly increase network demand with little or no notification to the DCC risking the performance of the network.
- Post-Feb 2022 there are new use cases and/or significant new traffic demands.

■ User Demand and Network Traffic Insights

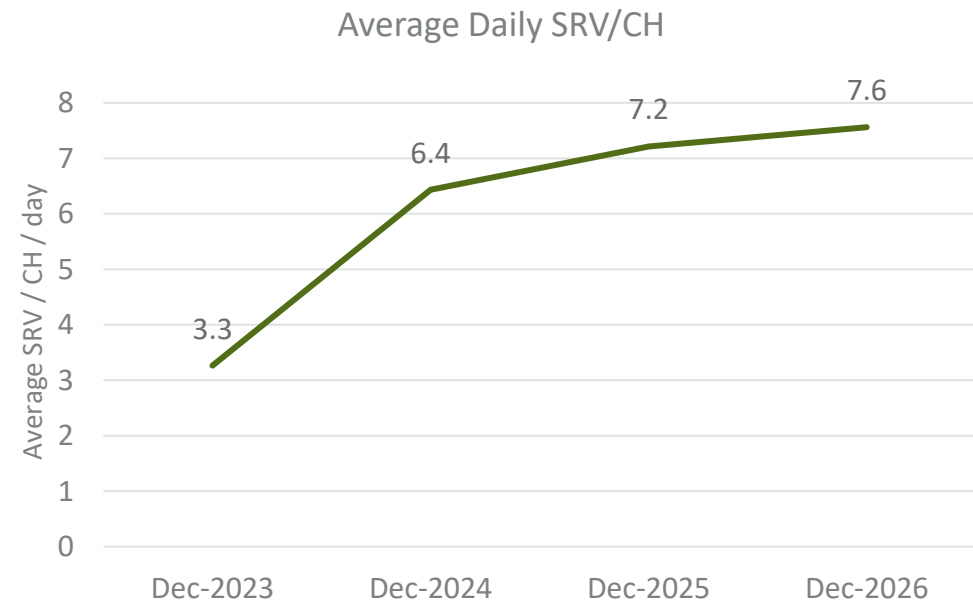
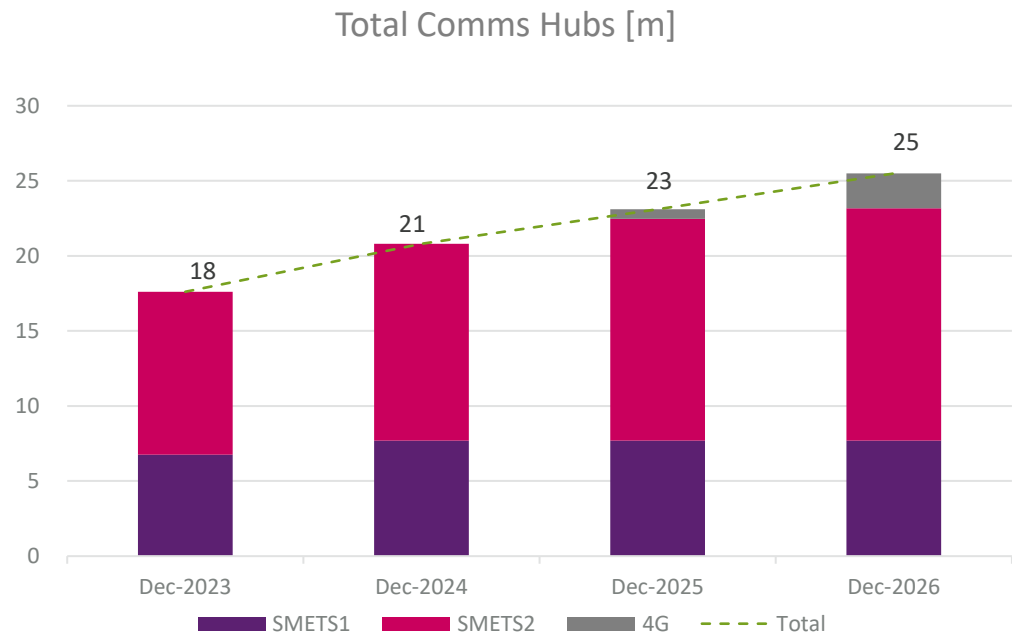
Pre-MP116

- DCC Users must submit to the DCC an eight-month forecast of the number of Service Requests that the User anticipates sending.
- Concerns that the accuracy of the forecasts does not meet the level required to produce useful data that will improve the management of demand on the DCC User Interface Services.

Post-MP116

- DCC produce two Service Request Forecasts (covering the following 6 months quarterly and 48 months annually) and a single variance report (covering the previous three months).
- DCC Users are asked but not obligated to support production of these Service Request Forecasts through their insight and guidance to maintain the monthly accuracy target of +/-10%.

Increase in Comms Hub numbers and monthly Service Requests



■ Proposed Solution

Proposed Solution

- Implement a SEC obligation on DCC Users to provide quarterly insights and plans relating to their forecast traffic including new use cases, increased roll out, and innovations.
- Introduce a standardised template.
- DCC would require users to provide lead-times for increased levels of usage and/or new traffic patterns.
- Possible exception for small users and low usage.
- If there are no significant changes to be reported compared to last submission, then users can indicate this and there is no further requirement to provide information in that submission.
- 'Other Users' would be included in the obligation.

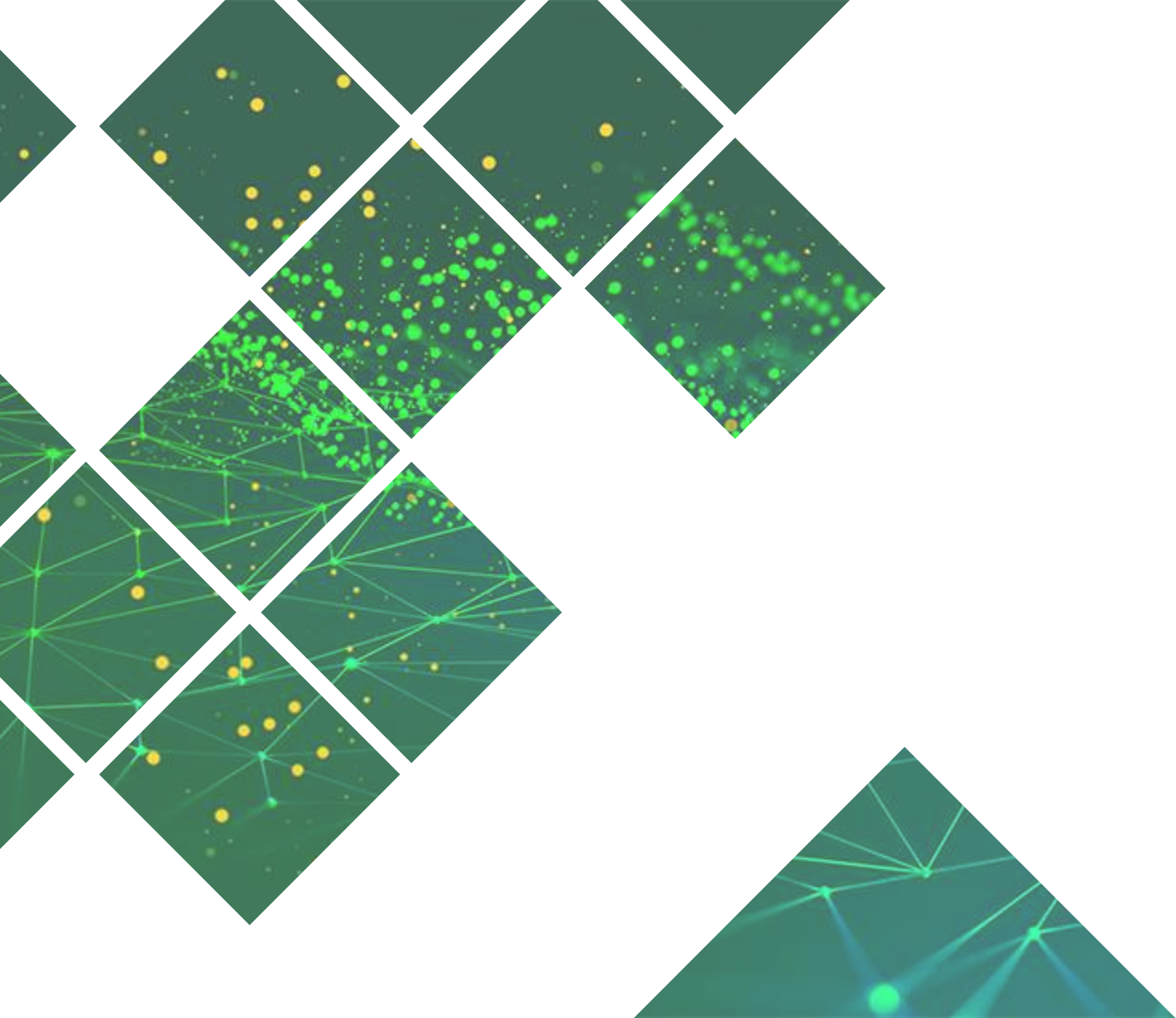
Issues Group questions

Does the Issues Group have any comments on the Proposed Solution?

Do Users currently review forecasts provided by the DCC?

Does the Issues Group see benefit in obligating DCC Users to provide forecasts to the DCC?

Any other comments/questions?



Thank you for listening

Any questions?

YOUR FEEDBACK MATTERS

GET IN TOUCH WITH YOUR THOUGHTS AND COMMENTS

SEC.Change@gemserv.com

Want know more about SEC Change and Modifications?
Why not listen to our Modcasts?!

Available to listen on our [website](#) or [LinkedIn](#)

Thank you for listening

The next meeting will be on
Wednesday 6 November 2024